RELIANT SAFETY NOTIFICATION

RELiANT
PARTNERS IN SECURITY
| www.reliantsafe.com

EMERGENCY AND NON-EMERGENCY PROTOCOL FOR NOTIFYING RELIANT SAFETY FOLLOWING AN INCIDENT THAT REQUIRES AN INVESTIGATION:

Emergency:

Step 1: Immediately **CALL 911**

Step 2: Go on the web to our Security Operations Center (SOC) at **www.reliantsafe.com/report** and fill out our online form to open a case.

Step 3: Notify Reliant Safety's VP of Security Operations Neil Nappi via call or text at **(917) 881-5382** Examples of Emergencies are as follows:

- Injury on the property that requires immediate medical attention (criminal and non-criminal nature)
- Fire
- Shooting
- Stabbing
- Sexual Assault
- Assault
- Robbery
- Burglary
- Larceny
- Sale of Narcotics
- Damage/destruction of property that is occurring in real-time
- Any incident not listed above that reporter believes requires an immediate response by local emergency responders.

Non-Emergency:

Step 1: Go on the web to our Security Operations Center (SOC) at **www.reliantsafe.com/report** and fill out our online form to open a case.

Examples of Non-Emergencies are as follows:

- Discovered property damage
- Improper garbage disposal
- Pet and/or human defecation/urination
- Possible narcotic sales on the property
- Injuries being reported after the fact.

*If a reporter is unable to determine if an incident is an Emergency or Non-Emergency, it is recommended that the EMERGENCY protocols above be followed.

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